City of Belleville Fire Department

Number: **2001**

POLICY:

It is the policy of the Belleville Fire Department to request the Police and/or Ambulance at emergencies where they are required.

April 7, 1996
April 13, 2017
February 7, 1996

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GUIDELINE

1:00 **Purpose:**

1:01 To establish Department Guidelines for requesting Police and/or Ambulance assistance at emergencies.

2:00 **Procedures:**

- 2:01 All pertinent information regarding these calls should be relayed to Police/Ambulance dispatch as soon as it becomes available from the scene by the Officer in Charge through the RTO.
- 2:02 All alarms received by the Belleville Fire Department involving requests for medical assistance or emergencies where Police/Ambulance are required shall be relayed to Police/Ambulance without delay.
- 2:03 Any person(s) who are walk ins, staff or visitors to the Belleville Fire Department requesting medical assistance shall be assisted if possible and advised to seek medical attention where required. If Police/Ambulance are required they shall be called
- 2:04 When medical attention is refused form 2001 (copy attached) shall be completed.

THIS GUIDELINE IS NOT EXPECTED TO SUBSTITUTE FOR GOOD JUDGEMENT AND EXPERIENCE UNDER UNUSUAL CONDITIONS.

- 2:05 In sensitive situations when possible a telephone should be used to transfer the information from the scene to the RTO.
- 2:06 Belleville Police shall be immediately called by the RTO in the following situations:
 - 1. Working fires.
 - 2. Motor vehicle accidents.
 - 3. When requested by citizen to help gain access to their home for reason of lock out.
 - 4. At request of Officer in Charge.
 - 5. Code Red automatic alarm activation at any school facility (per S.O.P. #200-315)

3:00 **Scope:**

- 3:01 It shall be the responsibility of the Captain/ Officer in charge of each shift to ensure that this guideline is explained and followed.
- 3:02 It shall be the responsibility of <u>all employees</u> to understand and adhere to this guideline.

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